

**LB Hillingdon, SCHH Dept, Children & Families Division
Children's Resources Service
Ofsted Fostering Inspection Action Plan 2012-10-29**

The overall effectiveness judgement was Good.

There were 4 Recommendations:

1. ensure that children communicate their views on all aspects of their care and support (NMS 1.3)
2. ensure children have access to independent advice and support from adults who they can contact directly and in private about problems and concerns (NMS 1.5)
3. ensure that the Children's Guide shows how a child can contact the Children's Rights Director and Ofsted (NMS 1.6)
4. ascertain that the manager has a qualification in management at least at level 5 Diploma in Leadership for Health & Social Care for Children and Young People's Services (NMS 17.2)

Action Plan

Recommendation	Action	Lead officer	Target date	Progress
1. ensure that children communicate their views on all aspects of their care and support (NMS 1.3)	To improve the active participation of Looked After Children in their statutory reviews the QA Safeguarding service is rolling out Viewpoint. IROs will also take steps to consult with children and record their views	Paul Hewitt	January 2013	On target
2.ensure children have access to independent advice and support from adults who they can contact directly and in private about problems and	Independent visitor's scheme has been tendered. In the interim, Children's Rights & participation staff are available to support children & young people.	Meng Pocock	April 2013	On target

concerns (NMS 1.5)				
3.ensure that the Children's Guide shows how a child can contact the Children's Rights Director and Ofsted (NMS 1.6)	The Children's Guide is being amended to update the contact details for Children's Rights Director and Ofsted,(which have changed since publication)	Yvonne Williams/ Corp Comms	November 2012	On target
4.ascertain that the manager has a qualification in management at least at level 5 Diploma in Leadership for Health & Social Care for Children and Young People's Services (NMS 17.2)	Steps have been taken to trace a copy certificate through Anglia Ruskin University & Open University (who hold records of pre-1992 degrees). A response is awaited from the course providers	Dave Fry	November 2012	